

SCPRIMA 2024 Annual Conference Speaker Bio's

Connor Shaw joined Arthur J. Gallagher as a benefits consultant after a career in professional and college football. Upon graduating from the University of South Carolina, Connor competed as a quarterback for the Cleveland Browns and Chicago Bears from 2014-2018. In 2020, Connor returned to his alma mater to serve as the Director of Player Development focusing on career development, leadership habits, and life skills. Now, he utilizes his experience of leadership in team sports to improve the health of individuals and organizations. In addition to his role at Gallagher, Connor hosts youth skills camps in partnership with Boys and Girls Clubs throughout the state. His organization, Shaw Camps, has hosted 14 youth camps with the goal of inspiring the next generation through sports and encouraging physical fitness, competition, and having fun. Connor and his wife, Molly, have three children: Mila, Decker, and Cutler.

Derek Slate CIC, CSRM Vice-President of Sales, Surry Insurance - Derek graduated from East Carolina University with a Bachelor of Science degree in Business and Computer Science in June 2000 and works with commercial accounts. He joined Surry Insurance in 2007. He holds the Property & Casualty and Life and Health licenses. Derek has over 20 years of experience in the insurance industry. Derek specializes in public schools and municipalities.

Randy Cranfill MESH, CPSI, CSRM - Director of Safety and Loss Prevention, Surry Insurance - Prior to joining Surry Insurance in 2010, Randy worked for six years as a Safety Consultant for the North Carolina Industrial Commission's Safety Education Section and five years as a Technical Training Manager for a manufacturing company. Randy has over twenty years of experience in developing, planning, coordinating, scheduling, and conducting safety and health training for industries, state, and local governments. He joined Surry Insurance in 2010. He is a Certified Playground Safety Inspector is an OSHA General Industry Outreach Trainer for General Industry. Designations: **CIC** – Certified Insurance Counselor; **CPCU** – Chartered Property and Casualty Underwriter; **CPSI** – Certified Playground Safety Inspector; **CSRM** – Certified School Risk Manager; **MESH** - Manager of Environment, Safety, and Health.



Victor Lawe PS, MESH Safety Officer, City of Rocky Mount



Ashley Bonner Senior Risk Control Consultant, Trident Public Risk Solutions, Member *Paragon Insurance Holdings*

Victor and Ashley speak from experience of job burnout. Ashley is the Senior Risk Consultant of Trident Solutions and Victor is the Safety Officer of the City of Rocky Mount. Both Ashley and Victor will provide you with the signs of job burnout. They will provide you with the techniques to counteract these symptoms before they become a chronic illness.



Ellen Jordan brings more than 25 years of account management, sales and leadership experience specializing the Workers' Compensation, Health Care, Liability and Disability Industries. Her diverse experience within the managed care and TPA segments has allowed her to work with numerous self-insured employers, insurance companies/carriers and TPAs throughout the country assisting them to develop cost effective solutions. Professional experience includes Advanced Hearing Providers, Workers' compensation Audiology and Hearing Aids Sales Director; Aplifon Hearing Health Care, Worker's Compensation and Group Health Audiology & Hearing Aids National Account Manager; Gallagher Bassett Services, Workers' Compensation TPA Services Senior Account Manager; Coventry Workers' Compensation, Managed Care Ancillary Services Account Sales Manager. Education: University of Phoenix- BS in Business Management; Licensure: Florida Health, Life and Annuity Agent.



Suzy Kole PT, MPT Alumni of University of Maryland and earned a Masters of Physical Therapy at Cal State, Sacramento. 18 years of clinical experience in outpatient rehabilitation with emphasis on sports medicine, work-related injuries, spine care, post-operative rehab, and pain science. Regional Vice President in Columbia and Midlands area of South Carolina. Married for 16 years with 2 children, 12 and 9 years old. Enjoys camping, snow skiing, listening to Audible books, and playing board games.



Lysie Culler, RN CCM earned her nursing degree from Excelsior University in 2015. She has previously worked in Urgent Care and Home Health Care settings and has been a certified nurse case manager in Workers Comp in South Carolina since 2017. Lysie joined Carolina Case Management in 2017. She has experience in case management of catastrophic cases and is now in a supervisory role at CCM.



Julie Frisbey Senior Risk Control Consultant/ National Risk Control Gallagher Insurance - Julie began her career in 1994, as a Law Enforcement Agent with the State of Florida, Division of Alcoholic Beverages and Tobacco where she was a member of the statewide Special Response Team and worked in conjunction with several Federal Agencies. During this time, Julie was also an adjunct Criminal Justice Professor at Brevard Community College and an instructor at the Brevard Police Academy. Julie was a sworn law enforcement officer for six years in both Florida and GA. She started her insurance career at Safeco Insurance as a SIU (Special Investigations Unit) investigator, then began working for OneBeacon Insurance (now Intact Insurance) in 2009, as a SIU investigator. She became a Risk Control Consultant specializing in Public Entities in 2013 and joined Gallagher in 2022. Currently, Julie consults with and trains government entities on risk control and risk management and has published several articles on Law Enforcement risk management. Julie specializes in providing property & casualty insurance brokerage services for Public Sector accounts. She is responsible for providing risk management support while assisting her clients with controlling and minimizing the total cost of risk. Education and Professional Designations -Troy University, M.P.A., Public Administration, University of West Florida, B.A., Criminal Justice.



Jake Jennings has over **34 years of experience** in the safety and health field with extensive knowledge in many areas. Currently he is the NRC Public Entity/K-12 Schools Working Group Leader and Senior Risk Control Consultant with Gallagher's National Risk Control Team. He provides risk control services on a national level but primarily for Gallagher clients in the Southeast, Mid-South and South-Central Regions. Jake assists clients with reducing their total cost of risk by providing Onsite General Safety Audits, Playground Safety Audits, Campus Security Audits, Safety & Health Training, assistance in writing and implementing safety programs, ensuring compliance with state and federal laws, analyzing claims, developing strategic risk control plans, assistance with completion of carrier recommendations, and assistance with OSHA mediation.

Some areas of Jake's expertise include, but are not limited to, non-profit organizations, municipalities, counties, school districts, special purpose districts, manufacturing, warehousing, restaurants, food processing, and construction.

Prior to joining Arthur J. Gallagher & Co., Jake held the position of **Risk Control Manager** for the **SC School Boards Insurance Trust** (self-insured school pool), the **Training and Development Director/Assistant VPP Coordinator for the Office of OSHA Voluntary Programs**, and an **OSHA Compliance Officer** with the **SC Department of Labor, Licensing, & Regulation**.



Stephen Roper is the Managing Partner for DigiStream Investigations in the Carolinas area. Prior to that he was the Senior Intelligence Specialist of DigiStream's Intelligence Division, overseeing background, social media, medical, and accident scene investigations nationally. Stephen has completed over 1,000 digital investigations, including pre-employment screenings for public agencies and international, multi-jurisdictional investigations and is a licensed Private Investigator in multiple states. Prior to DigiStream, Stephen was a reporter for the Shenzhen Daily in Shenzhen, China as well as an instructor at the prestigious Bao'an Zhong Xue Academy. He graduated with honors from the University of North Carolina at Greensboro with a double major in English and Media Writing."



Richard Moxley joined the Charleston office of USI in September 2020. With over 25 years of insurance industry experience, Richard's areas of expertise include client engagement and development, complex risk financing programs, and risk management.

Prior to joining USI, Richard was with Willis Towers Watson for 17 years where he worked on complex public entity and pooling insurance programs throughout the southeast. Before WTW, Rich led the Gallagher North Carolina public entity team and started his insurance brokerage career as client manager at Marsh in Philadelphia.

Richard graduated from Lafayette College with B.A in American Studies/Business & Society. Richard earned his Certified Insurance Counselor designation (CIC) and has presented at numerous conferences on various insurance and risk management topics.



Melissa Steger is the Associate Director of WCI and Unemployment Insurance for The University of Texas System. Melissa is responsible for administering the workers' compensation insurance program and overseeing the unemployment fund for the 13 institutions with the UT System. Melissa has extensive experience with the public, private and regulatory sectors of the workers' compensation insurance industry. She holds both a Bachelor of Science degree in Interdisciplinary Studies, a Master of Public Administration degree, and is a certified risk manager. Melissa served two terms on the Texas PRIMA Board of Directors and was the 2016 Texas PRIMA Risk Professional of the year. Melissa is also on the board for National PRIMA serving as 2021-2022 president. She also participates on the Board of Directors for Kids' Chance of Texas and is a Trustee, Dean, and Faculty for WorkCompCollege.com.